CANCELLATION POLICY

OUR RENTALS:

If cancellation notice is received more than 30 days prior to the rental date, monies will be refunded, less 10% processing fee. If cancellation notice is received 15 to 30 days prior to the rental date, monies will be refunded, less 25% processing fee. No refunds will be given for cancelation received less than 15 days prior to the rental date. No monies are refunded for early returns.

To guarantee reservations credit card information will be taken at the time of booking.

Reservation's full amount will be charged if participant fails to show up for activity. No refunds will be given for failure to appear or notify Rimrock Adventures for scheduled activity.

OUR WESTWATER/MULTI-DAY TRIPS:

If cancellation is received more than 30 days prior to trip departure there will be a full refund, less the 50% deposit taken at the time of the reservation. If less than 30 days, no monies will be refunded.

Reservation's full amount will be charged if participant fails to show up for activity. No refunds will be given for failure to appear or notify Rimrock Adventures for scheduled activity.

OUR GUIDED TRIPS:

If cancellation is received more than 24 hours prior to trip departure there will be a full refund, less $5 per person booking fee. No refunds will be given for cancellations received less than 24 hours prior to trip departure.

To guarantee reservations credit card information will be taken at the time of booking.

Reservation's full amount will be charged if participant fails to show up for activity. No refunds will be given for failure to appear or notify Rimrock Adventures for scheduled activity.